

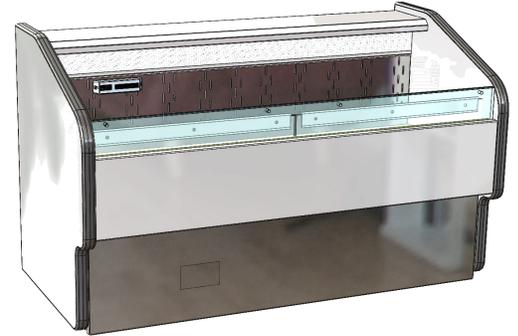
FUSION USER MANUAL

SCC P/N
20-35614

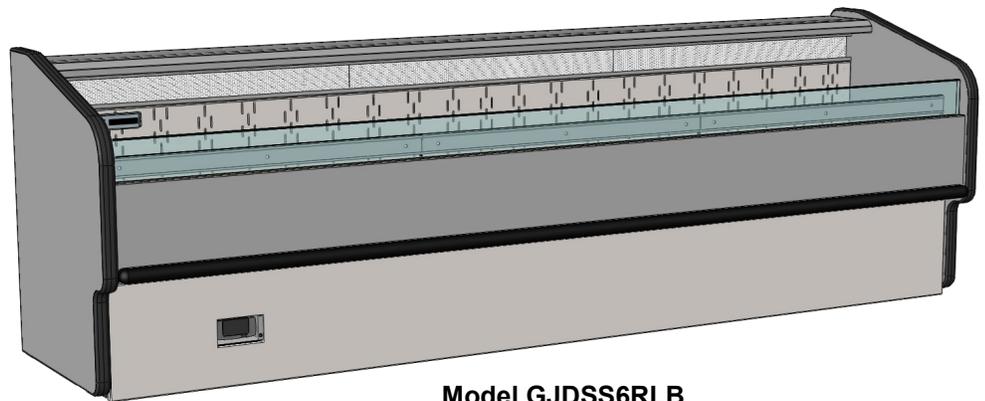
FUSION SELF-SERVICE JUNIOR CUB COOLERS (REMOTE UNITS ONLY)

Please note the following:

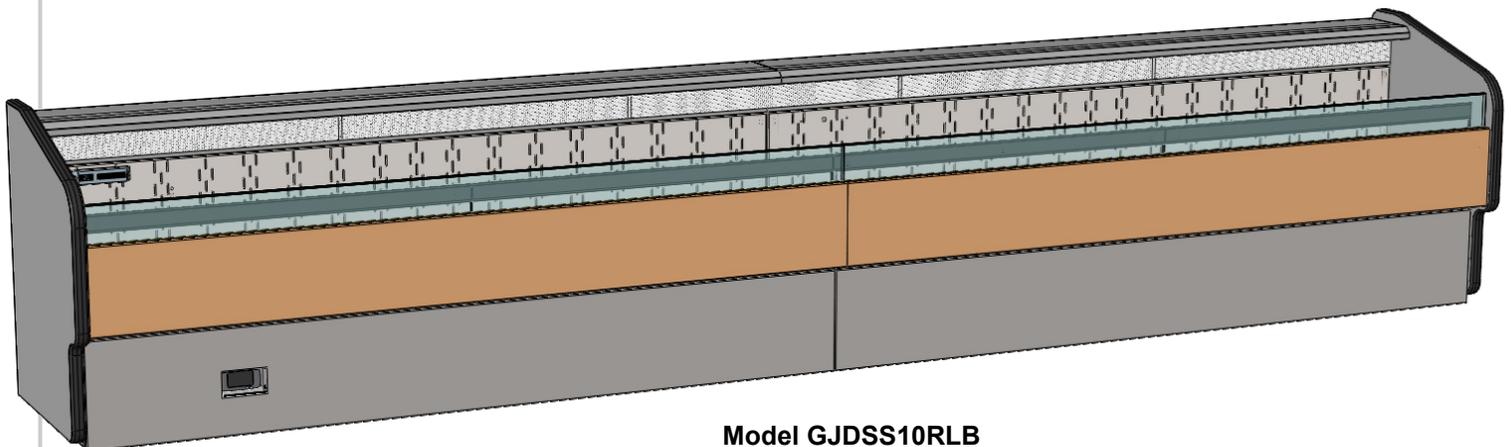
1. Your specific model number is located on serial label (usually at case rear).
2. See *SERIAL LABEL LOCATION & INFORMATION* section in this manual for sample labels.
3. This operating manual is applicable to the following models: *GJDSS3RLB, GJDSS4RLB, GJDSS5RLB, GJDSS6RLB, GJDSS8RLB, GJDSS10RLB* and *GJDSS12RLB*. It may also be applicable to models that are not listed herein.



Model GJDSS3RLB



Model GJDSS6RLB



Model GJDSS10RLB
(Similar To Model GJDSS12RLB)

Structural Concepts®

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TABLE OF CONTENTS

TABLE OF CONTENTS	2
OVERVIEW / TYPE 1 vs. 2 / COMPLIANCE / WARNINGS / PRECAUTIONS / WIRING / PLUGS	3-4
INSTALLATION: REMOVAL FROM SKID / REMOVING LOWER FRONT PANELS	5
INSTALLATION: BOLTING AND CAULKING UNITS TOGETHER (OPTIONAL)	6
INSTALLATION: FIELD SERVICE CONNECTION SPACE REQUIREMENTS	7
INSTALLATION: UNDERSIDE FIELD ACCESS COMPONENTS (MODEL GJDSS6RLB DISPLAYED).....	8
INSTALLATION: FRAME SUPPORT RAILS / SEALING TO FLOOR	9
INSTALLATION: REFRIG. LINE & DRAIN STUB-UP CONNECTION - MODEL GJDSS6RLB ONLY ...	10
INSTALLATION: REFRIG. LINE & DRAIN STUB-UP CONNECTION - MODEL GJDSS8RLB ONLY ...	11
INSTALLATION: REFRIG. LINE & DRAIN STUB-UP CONNECTION - MODEL GJDSS12RLB ONLY .	12
INSTALLATION: REFRIG. LINE & DRAIN STUB-UP CONNECTION - MODEL GJDSS12RLB ONLY..	13
INSTALLATION: DISPLAY CASE START-UP / LIGHTS / THERMOMETER / TEMP. CONTROLLER..	14
REFRIGERATED AREA: AXIAL FANS / DRAIN / TXV / BALL VALVE / SHUTOFF VALVE / REFRIGERATION LINE AND WIRING ROUTES	15-16
GENERAL CLEANING (TO BE PERFORMED BY STORE PERSONNEL)	17
TROUBLESHOOTING (TO BE PERFORMED BY STORE PERSONNEL)	18-19
GENERAL CLEANING (BY TRAINED SERVICE PROVIDERS ONLY)	20
TROUBLESHOOTING (BE PERFORMED BY TRAINED SERVICE PROVIDERS ONLY)	21-22
HONEYCOMB AIR DIFFUSER REMOVAL/INSTALLATION (TO BE PERFORMED BY TRAINED SERVICE PROVIDER ONLY)	23
SERIAL LABEL INFORMATION & LOCATION	24
TECHNICAL SERVICE CONTACT INFORMATION / WARRANTY INFORMATION	25

OVERVIEW

- These Structural Concepts cases are designed to merchandise packaged products at 38 °F (3 °C) or less product temperatures (unless custom cases with wire rack shelving).
- Product must be pre-chilled to 38 °F (3°C) or less before being placed in merchandiser.
- Cases should be installed and operated according to this operating manual's instructions to ensure proper performance. Improper use will void warranty.

NSF/ANSI TYPE I vs. II ENVIRONMENTAL CONDITIONS

This unit is designed for the display of products in ambient environmental conditions where temperatures and relative humidity are maintained within a specific range.

- NSF/ANSI Type I Conditions: Product is displayed in store conditions with maximum ambient temperature of 75 °F (24 °C) and relative humidity of 55%.
- NSF/ANSI Type II Conditions: Product is displayed in

store conditions with maximum ambient temperature of 80 °F (27 °C) and maximum relative humidity of 55%.

- If you are unsure if your unit is classified as NSF/ANSI Type I or Type II, see tag next to serial label on your case.

COMPLIANCE

- Performance issues when in violation of applicable NEC, federal, state and local electrical and plumbing codes are not covered by warranty.
- See below compliance guideline.

WARNINGS

- This page contains important warnings to prevent injury or death. Please read carefully!

PRECAUTIONS and WIRING DIAGRAMS

- See next page for **PRECAUTIONS** and **WIRING DIAGRAM** information.



**ATTENTION
INSTALLER**

COMPLIANCE
This equipment **MUST** be installed in compliance with all applicable NEC, federal, state and local electrical and plumbing codes.

WARNING

**ELECTRICAL
HAZARD**



WARNING
Risk of electric shock. Disconnect power before servicing unit.
CAUTION! More than one source of electrical supply is employed with units that have separate circuits.
Disconnect ALL ELECTRICAL SOURCES before servicing.

WARNING

**KEEP
HANDS
CLEAR**



WARNING
Hazardous moving parts. Do not operate unit with covers removed.
Fan blades may be exposed when deck panel is removed.
Disconnect power before removing deck panel.



WARNING
This product can expose you to chemicals, including Urethane (Ethyl Carbamate), which are known to the state of California to cause cancer and birth defects or other reproductive harm. For more information go to P65Warnings.ca.gov.

WARNING

**HOT
SURFACE**



WARNING
Condensate pan and overflow condensate pans are **HOT!**
Disconnect and allow to cool before cleaning or removing from case.

PRECAUTIONS

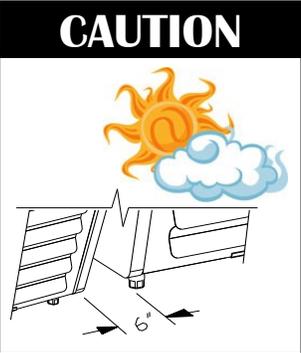
- Following are important precautions to prevent damage to unit or merchandise. Read carefully!
- See previous page for specifics on **OVERVIEW**, **CONDITION TYPE**, **COMPLIANCE** and **WARNINGS**.

WIRING DIAGRAM

- Each case has its own wiring diagram folded and in its own packet. It may be placed near ballast box, field wiring box, raceway cover, or other related location.



CAUTION! GFCI BREAKER REQUIREMENT
 If N.E.C. (National Electric Code) or your local code requires GFCI (Ground Fault Circuit Interrupter) protection, you **MUST** use a GFCI breaker in lieu of a GFCI receptacle.



CAUTION! ADVERSE CONDITIONS / SPACING ISSUES

- Performance issues caused by adverse conditions are **NOT** warranted.
- To prevent damage to end panels due to condensation, apply industrial grade silicone sealant and tightly join to opposite end panels. When not adjoining cases, keep end panels at least 6" away from walls/structures. Rear panels must also be kept at least 6" from walls and structures.
- Case must not be exposed to direct sunlight or any heat source.
- To maintain proper case temperature, keep case at least 15-feet from exterior doors, overhead HVAC vents or any air curtain disruption.
- Self-contained case clearance: 6" min. air intake / 6" min. air discharge.

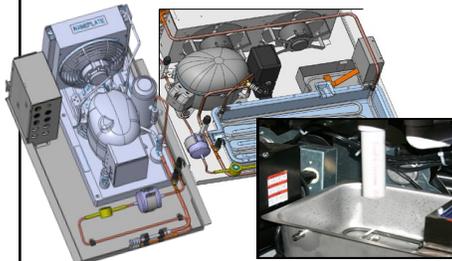


CAUTION! POWER CORD AND PLUG MAINTENANCE
 Risk of electric shock. If cord or plug becomes damaged, replace only with cord and plug of same type.



CAUTION! DO NOT RELY ON THERMOMETERS OR THERMOSTATS FOR PRODUCT (FOOD) TEMPERATURES.

- Thermometers & thermostats reflect air temperatures **ONLY**.
- For **ACTUAL** product (food) temperatures, use a calibrated food probe thermometers **ONLY**.
- For accurate readings, **DO NOT** use infrared food thermometers.



CAUTION! CHECK CONDENSATE PAN, ITS POSITION & PLUG!
 Water on flooring can cause extensive damage!

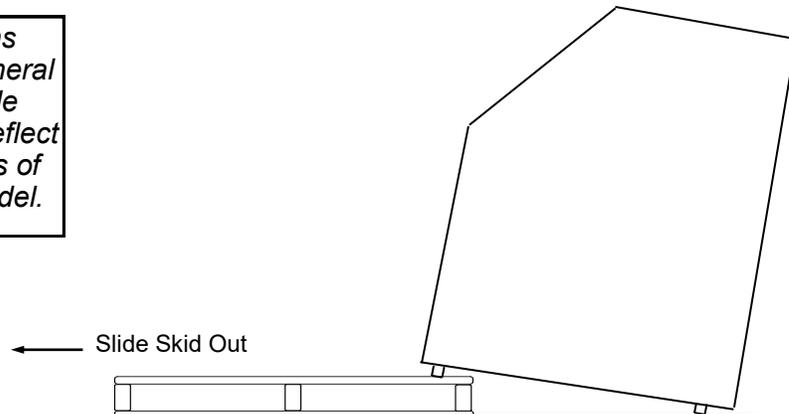
- Before powering up case, check that condensate pan is positioned directly under case's condensate drain.
- Before powering up case, check that condensate pan's electrical plug is **SECURELY** connected to condensate system's receptacle.
- If wicking material is used in condensate pan, check that it is **secure**.

INSTALLATION: REMOVAL FROM SKID / REMOVING LOWER FRONT PANELS

1. Remove From Skid

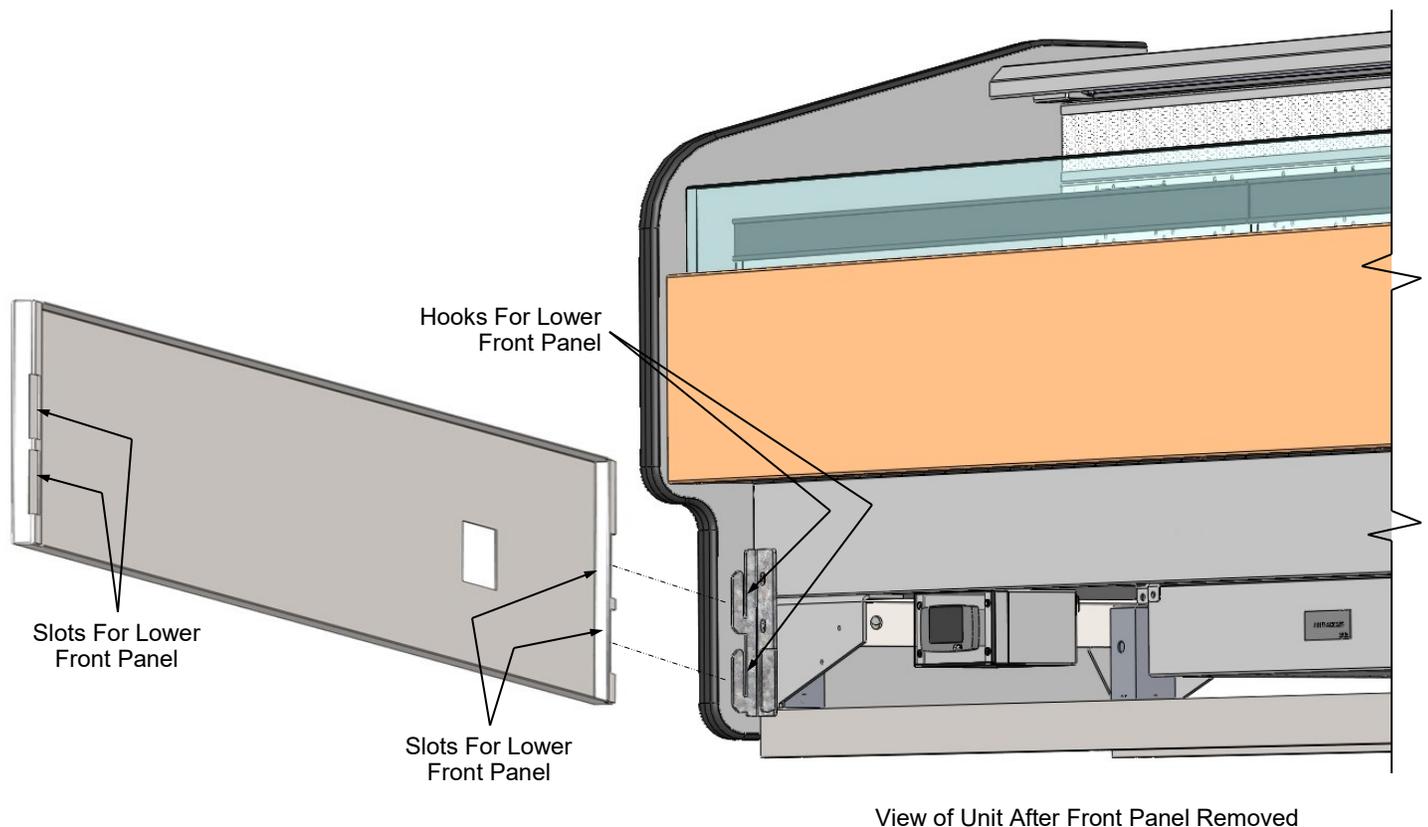
- Remove shipping brace that may be securing case to skid.
- Support case to prevent tipping.
- *Caution! Frame support rails (or levelers) can be damaged if case hits floor with heavy force!*
- Carefully slide unit to rear of skid and tip backward off skid.
- Illustration may not reflect every feature or option of your particular case.
- Note: Case can be repositioned with pallet truck when front lower panel is removed. Blocking may be necessary to obtain adequate height.

Note: Illustrations shown reflect a general outline of sample cases and do not reflect features or options of your particular model.



2. Removing Lower Front Panels

Note: No screw removal required: Simply lift lower front panel up (off hooks) and out (away from case).

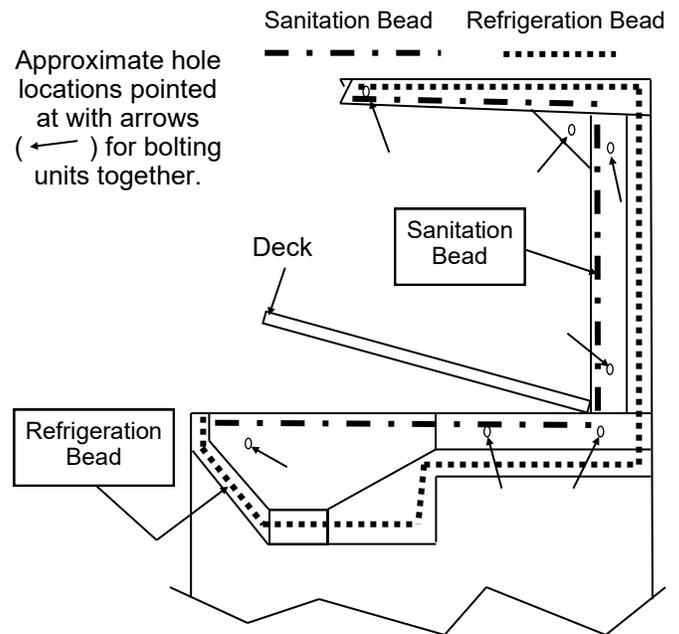


INSTALLATION: BOLTING AND CAULKING UNITS TOGETHER (OPTIONAL)

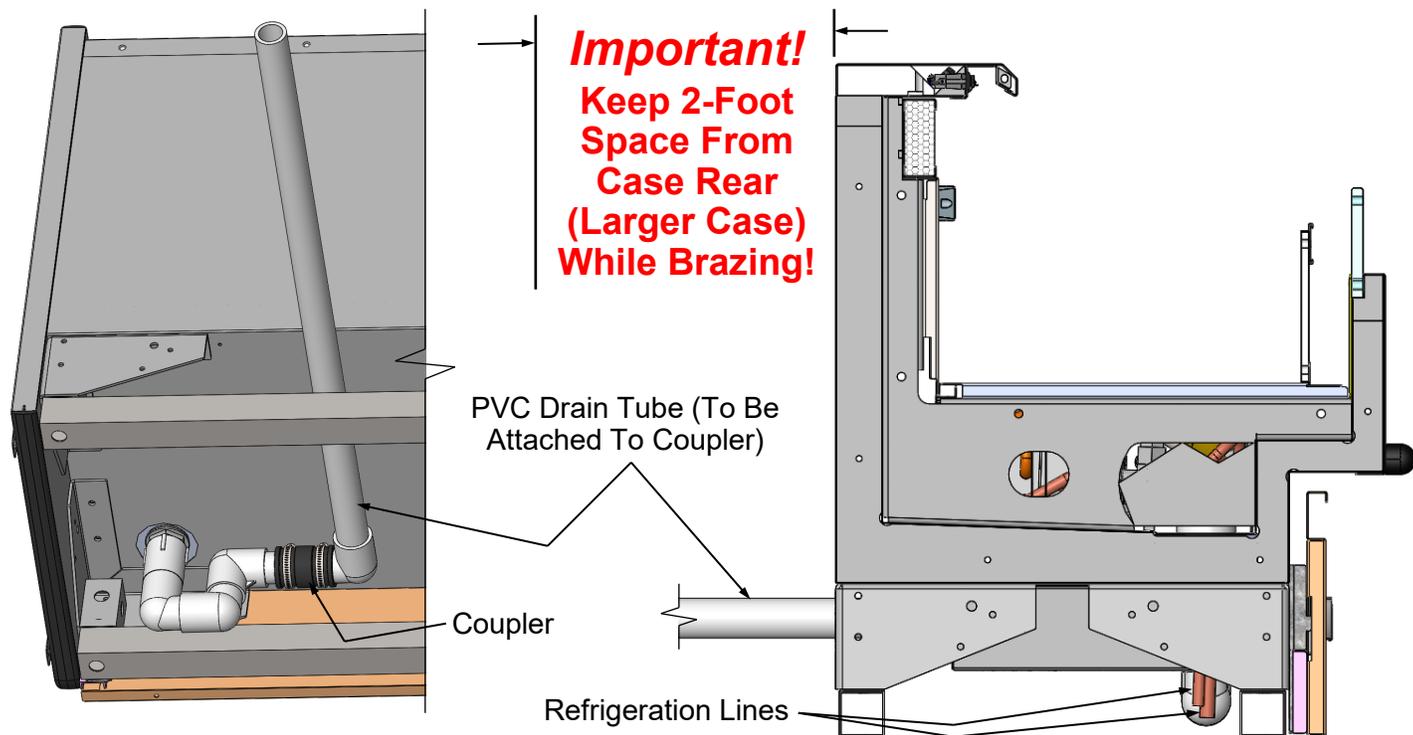
3. Bolting and Caulking Units Together (Optional)

Follow these steps to assure a secure, level lineup.

- A. Begin all lineups leveling from highest point of floor.
- B. After the 'first' case is level, apply industrial grade butyl caulk on non-visible areas (at case end). Use industrial grade silicone sealant on visible areas (at case end).
- C. Form Two (2) Caulk/Sealant Lines: (Sanitation and Refrigeration). See illustration at mid-right for outline of caulk/sealant lines.
- D. Line up 'second' case bolt-hole to bolt-hole to 'first' case.
- E. Using SCC-supplied bolts (found in hole locations OR in installation packet), insert bolts in bolt hole locations (shown at top-right). You may need to remove decking to access lower bolt holes.
- F. Caution! Front of cases **MUST** be flush with each other! After leveling, all cases to be same height.
- G. Using SCC-supplied nuts & bolts, **lightly tighten** each of the 5 to 8 bolts in a cross-wise pattern. Work your way around the pattern, tightening more firmly at each pass. Do not firmly tighten one bolt and then start on the next!
- H. After the cases are bolted together, level the 'second' case. Repeat this process for each case to be adjoined.
- I. After all lined-up cases are level, seal all seams with industrial grade silicone sealant.
 - See illustration at top-right.



4. Field Service Connection Requirements - Follow These Instructions



PURPOSE OF THESE INSTRUCTIONS: FOLLOWING THESE INSTRUCTIONS WILL ENABLE THIS CASE TO BE MOVED FORWARD FOR SERVICING FANS OR OTHER COMPONENTS IN THE REAR (LARGER) CASE.

BRAZING: KEEP CASE 2-FOOT AWAY FROM REAR (LARGER) CASE WHILE BRAZING REFRIGERATION LINES.

PVC DRAIN TUBE ATTACHMENT: SLIDE CASE BACK AGAINST REAR (LARGER) CASE. THEN, CONNECT PVC DRAIN TUBE TO COUPLER.

ELECTRICAL: ALLOW 2-FOOT SLACK IN WIRING.

Note: Any Changes To This Document
Must Also Be Made To SCC Field
Service Connection Guide P/N 20-68334.

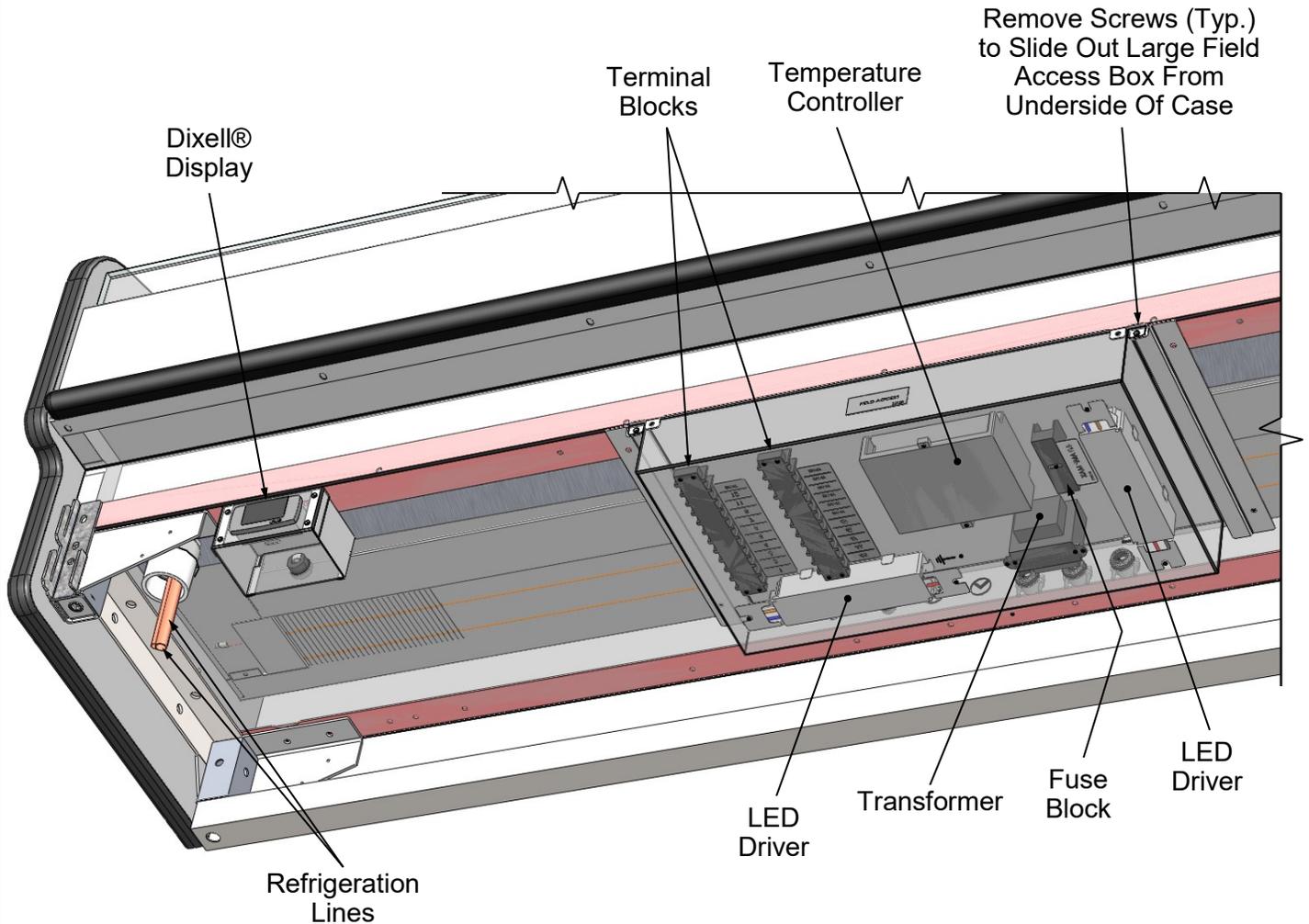
INSTALLATION: UNDERSIDE FIELD ACCESS COMPONENTS (MODEL GJDSS6RLB DISPLAYED)

5. Underside Field Access Box Components and Underside Refrigeration Line Route

- On certain models, field access components (a variety of which is shown below) are at underside.
- Model GHSSEH456RLB is illustrated below; your underside component layout may vary.

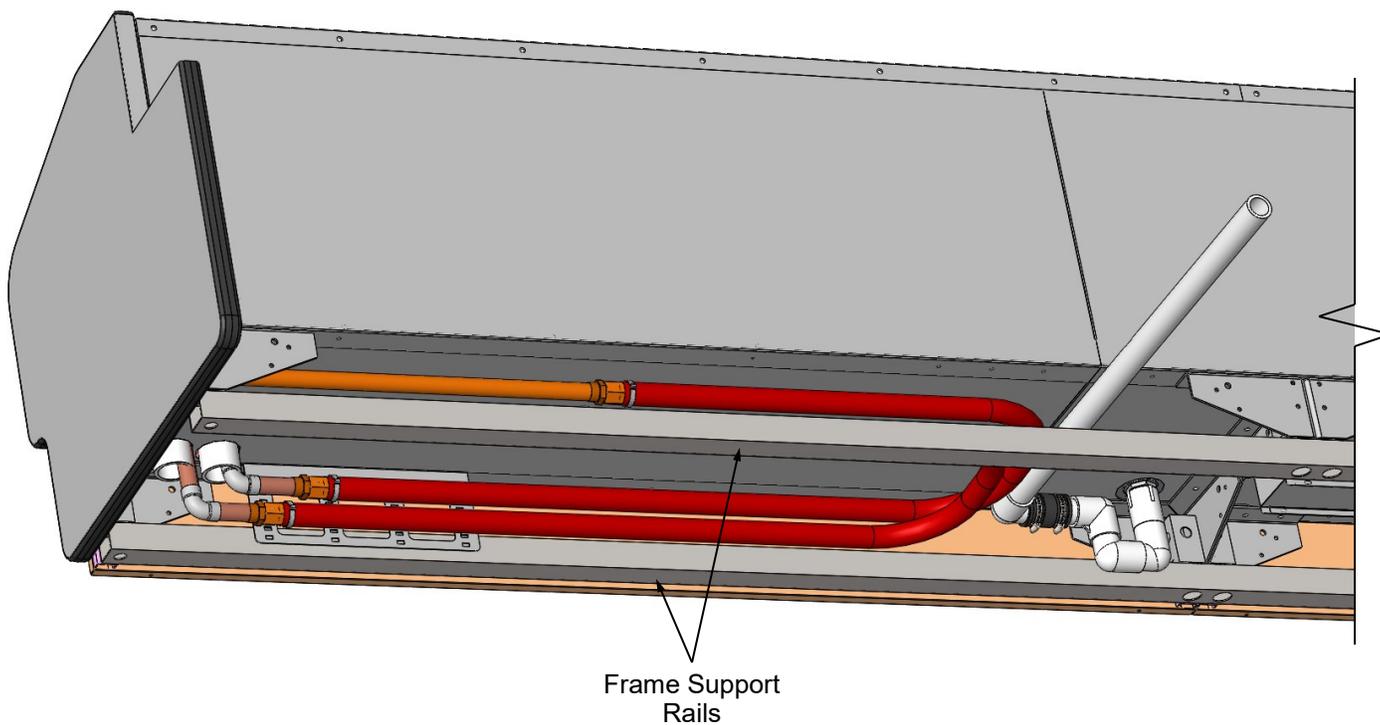
- **Caution!** Only certified electricians are to perform electrical connectivity duties.
- To access large field access box, two screws (at case front) must be removed and box slid out.
- Temperature controller is customer maintained. See your store manager for operational specifics.

Note: Illustration Reflects Remote Model GJDSS6RLB With Underside Electrical Components. Your Case May Vary.



6. Cases With Frame Support Rails: Shim

- Illustration below (Model GJDSS10RLB) shows case with frame support rails.
- Shims will be provided with all cases that have frame support rails.
- Use shims to level case.
- **Note:** *After case is in position, it must be sealed to floor to prevent entry or leakage of liquid or moisture.*



— Note: Model GJDSS10RLB is Shown Above.
See Next Page for Model GJDSS6RLB Layout —

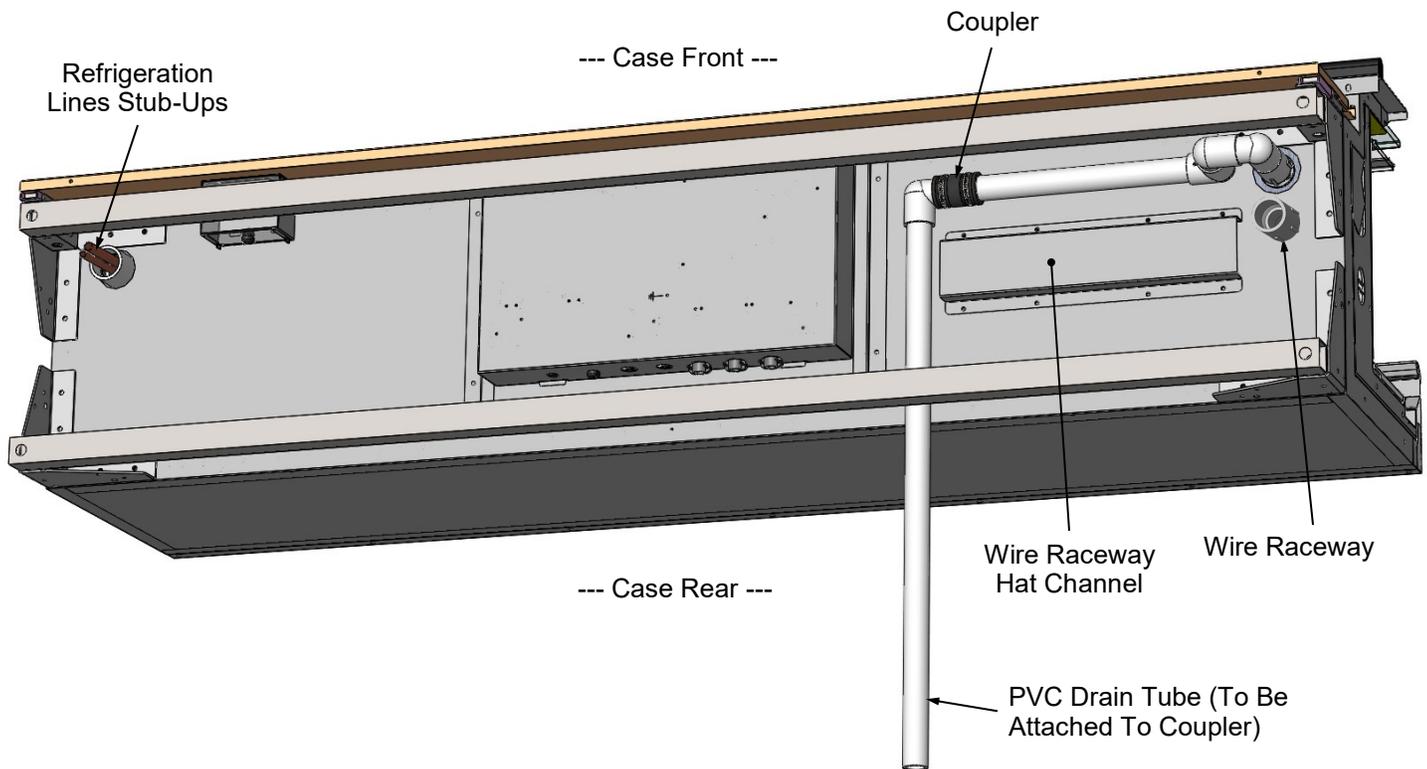
Note: Illustration Above May Not Reflect Every
Feature or Option of Your Particular Case

7. Refrigeration Line Stub-Up Connection

- Remove front panel/toe-kick. Refrigerant stub-up access opening is at the front on the left hand side of the base (as shown in illustration below).
- See next page for Model GJDSS8RLB refrigeration line stub-up connection layout.

8. Evaporator Coil Drain Connection

- Coupler connection point is under the case on the right hand side (as shown in below illustration).
- Front panel/toe-kick may be removed to allow access when connecting PVC drain tube to coupler.
- Maintain 1/4" fall per foot to provide proper drainage.
- See next page for Model GJDSS8RLB evaporator coil drain connection layout.



— Note: Model GJDSS6RLB is Shown Above.
See Next Page for Model GJDSS8RLB Layout —

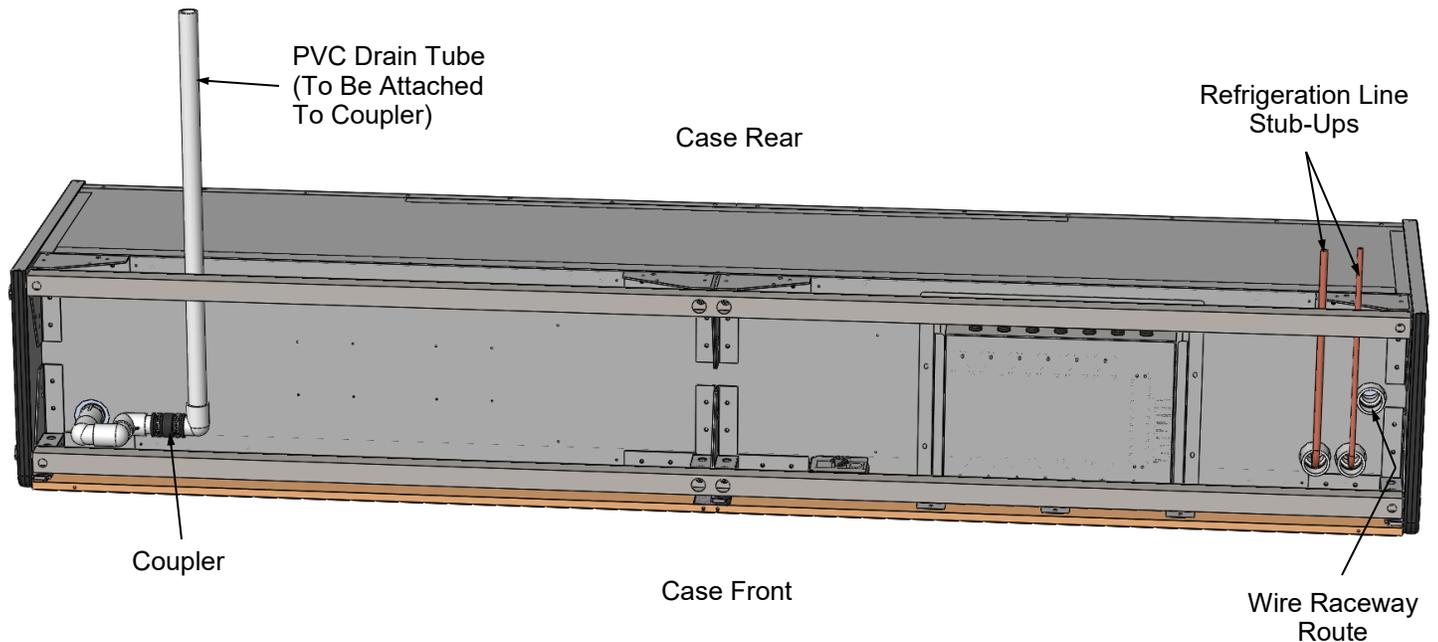
Note: Illustration Above May Not Reflect Every
Feature or Option of Your Particular Case

9. Refrigeration Line Stub-Up Connection

- Remove front panel/toe-kick. Refrigerant stub-up access opening is at the front on the left hand side of the base (as shown in illustration below).
- See previous page for Model GJDSS6RLB refrigeration line stub-up connection layout.

10. Evaporator Coil Drain Connection

- Coupler connection point is under the case on the right hand side (as shown in below illustration).
- Front panel/toe-kick may be removed to allow access when connecting PVC drain tube to coupler.
- Maintain 1/4"-fall per foot to provide proper drainage.
- See next page for Model GJDSS10RLB evaporator coil drain connection layout.



— Note: Model GJDSS8RLB is Shown Above. —
See Next Page for Model GJDSS10RLB Layout.

Note: Illustration Above May Not Reflect Every
Feature or Option of Your Particular Case

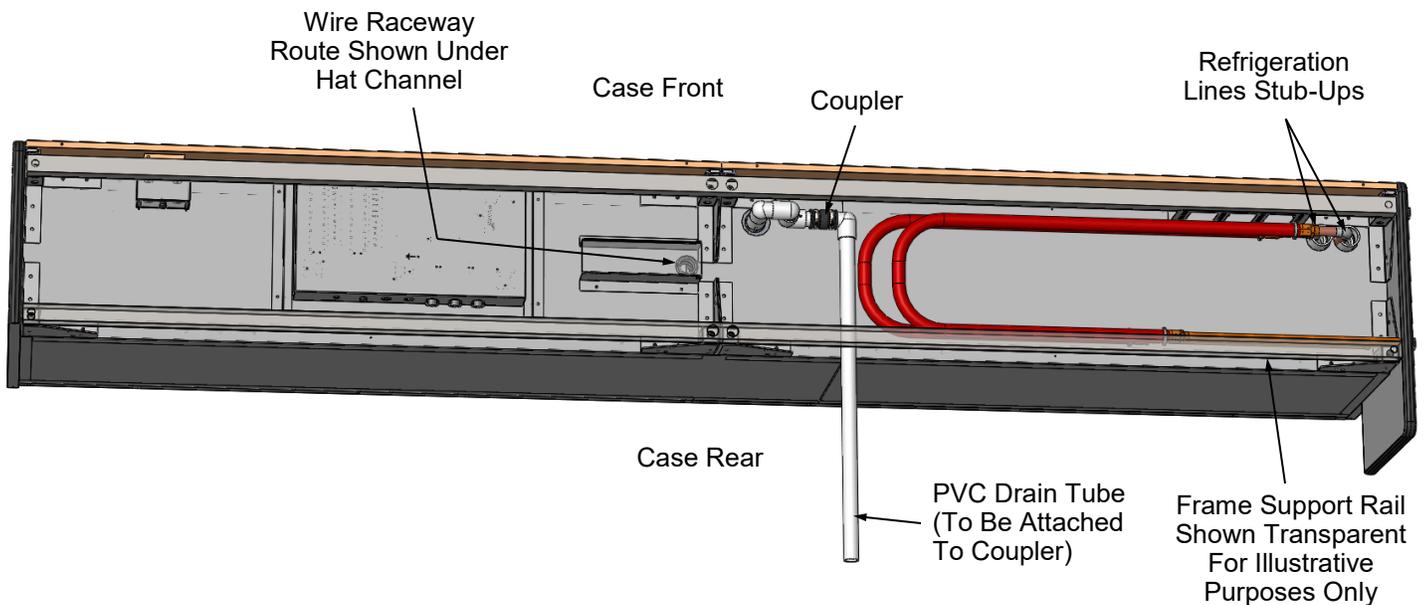
INSTALLATION: REFRIG. LINE & DRAIN STUB-UP CONNECTION - MODEL GJDSS10RLB ONLY

11. Refrigeration Line Stub-Up Connection

- Remove front panel/toe-kick.
- Refrigerant stub-up access opening is at the front on the left hand side of the base (as shown in illustration below).
- See previous page for Model GJDSS8RLB refrigeration line stub-up connection layout.

12. Evaporator Coil Drain Connection

- Coupler connection point is under the case near center of case (as shown in below illustration).
- Front panel/toe-kick may be removed to allow access when connecting PVC drain tube to coupler.
- Maintain 1/4" fall per foot to provide proper drainage.
- See next page for Model GJDSS12RLB evaporator coil drain connection layout.



— Note: Model GJDSS10RLB is Shown Above.
See Next Page for Model GJDSS12RLB Layout. —

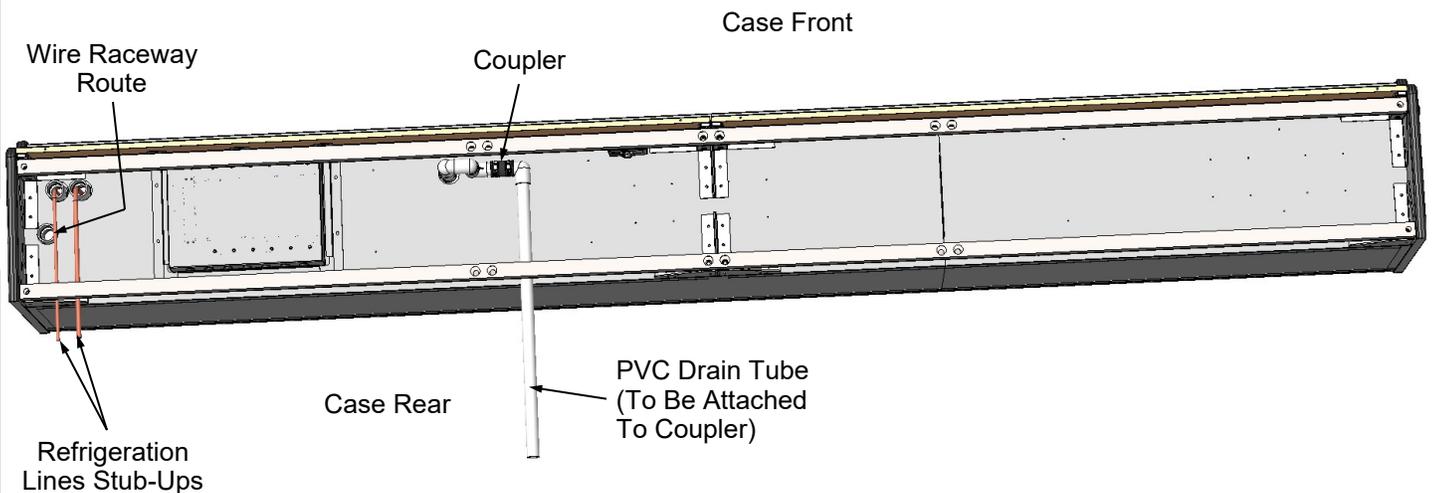
INSTALLATION: REFRIG. LINE & DRAIN STUB-UP CONNECTION - MODEL GJDSS12RLB ONLY

13. Refrigeration Line Stub-Up Connection

- Remove front panel/toe-kick.
- Refrigerant stub-up access opening is at the front on the left hand side of the base (as shown in illustration below).
- See previous page for Model GJDSS10RLB refrigeration line stub-up connection layout.

14. Evaporator Coil Drain Connection

- Coupler connection point is under the case near center of case (as shown in below illustration).
- Front panel/toe-kick may be removed to allow access when connecting PVC drain tube to coupler.
- Maintain 1/4"-fall per foot to provide proper drainage.



— Note: Model GJDSS12RLB is Shown Above.
See Previous Page for Model GJDSS10RLB Layout. —

15. Case Start-Up

- Case will power-up when properly field wired (or plugged in).
- After case is powered up, lift decking by simply lifting up (no screw removal required) to confirm that axial fans are running.
- See next page for illustrations.

16. Light Fixtures

Light fixtures are located above honeycomb air diffuser (as shown at right).

Warning! Disconnect power before providing maintenance and service to unit.

Caution: Lamps are treated to resist breakage; replace with similarly treated lamps.

Mini-LED Style Light Fixtures

Removal of lamp:

- If case is provided with mini-LED lights, they will rarely require change-out.
- Contact Structural Concepts' Technical Service Department for replacement parts (see the Technical Service section of operating manual).

Replacement of lamp:

- To replace LED light fixture, simply disconnect the existing LED light from its brackets. Replace.
- **Note:** LED light and plug must be connected in a specific manner or they will not work.
- Make certain oval edge of plug connects to oval edge of LED light.
- See illustrations at right.

17. Light Switch

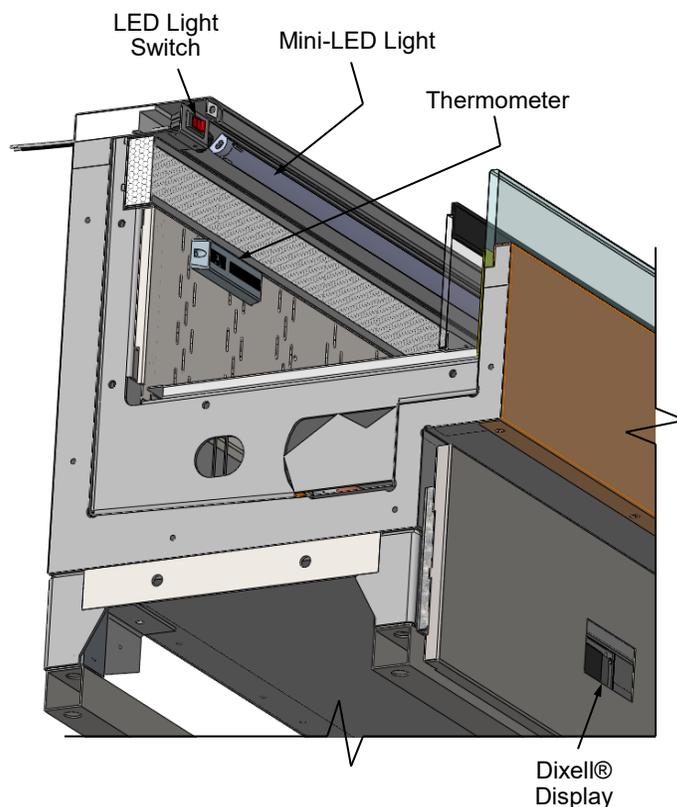
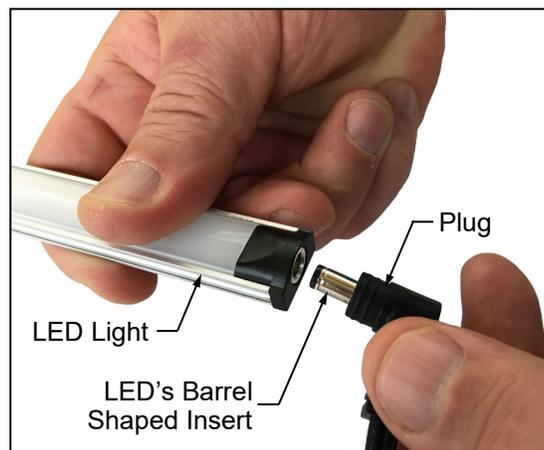
- Turn on lights with switch located near thermometer (as shown below).
- To conserve energy, turn off lights when not needed.

18. Thermometer

- Thermometer is located near LED light switch.
- Thermometer does NOT reflect actual food temperatures; it is ONLY for monitoring warmest air temperature in merchandiser.
- Food probes must be used to measure actual food temperatures.

19. Temperature Controller

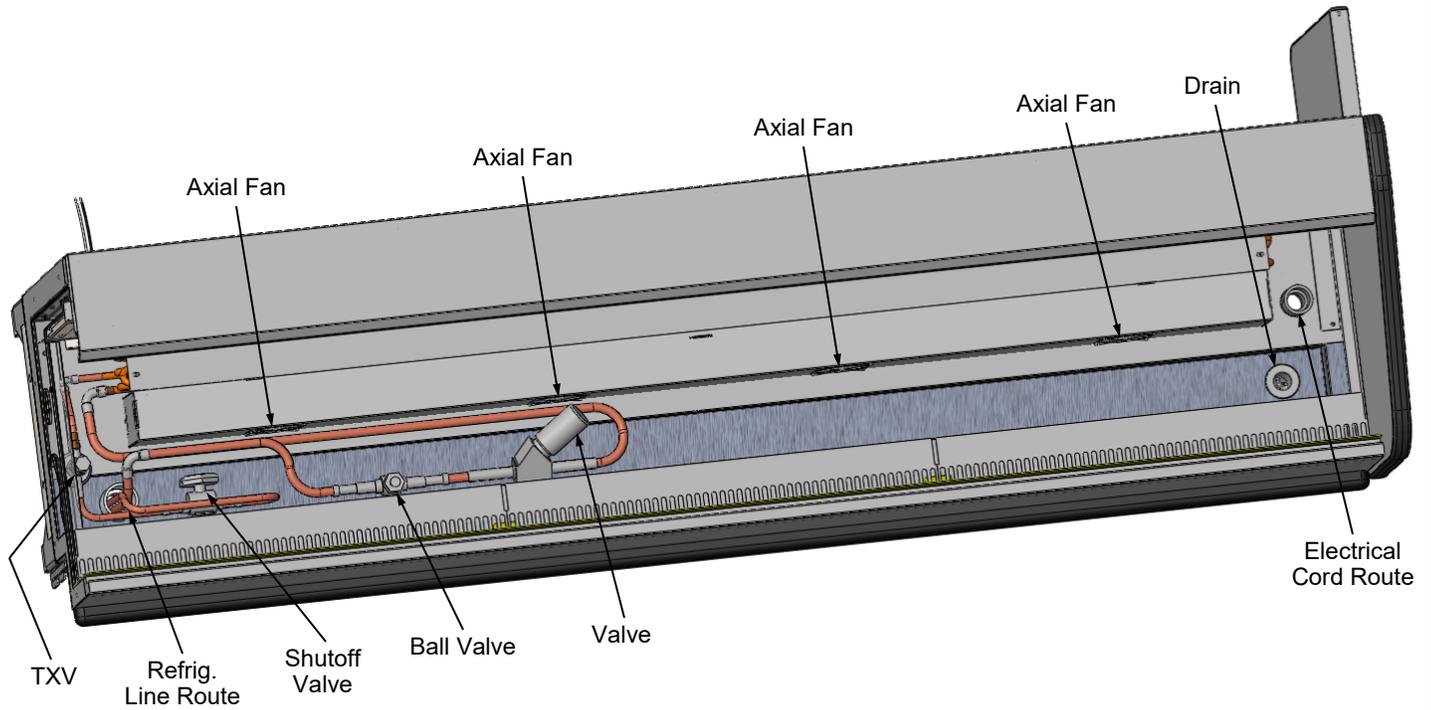
- Temperature controller is located at front left behind lower front panel.
- Temperature controller is provided by customer.



- See store manager for operating instructions for your unit's temperature controller (thermostat).
- Check that compressor symbol light is on.
- Compressor will likely be identified with:
- After case has run for a few minutes, check that temperature starts to drop.
- If temperature controller does not begin cooling unit (in a few minutes) see temperature controller owner's manual for instructions.

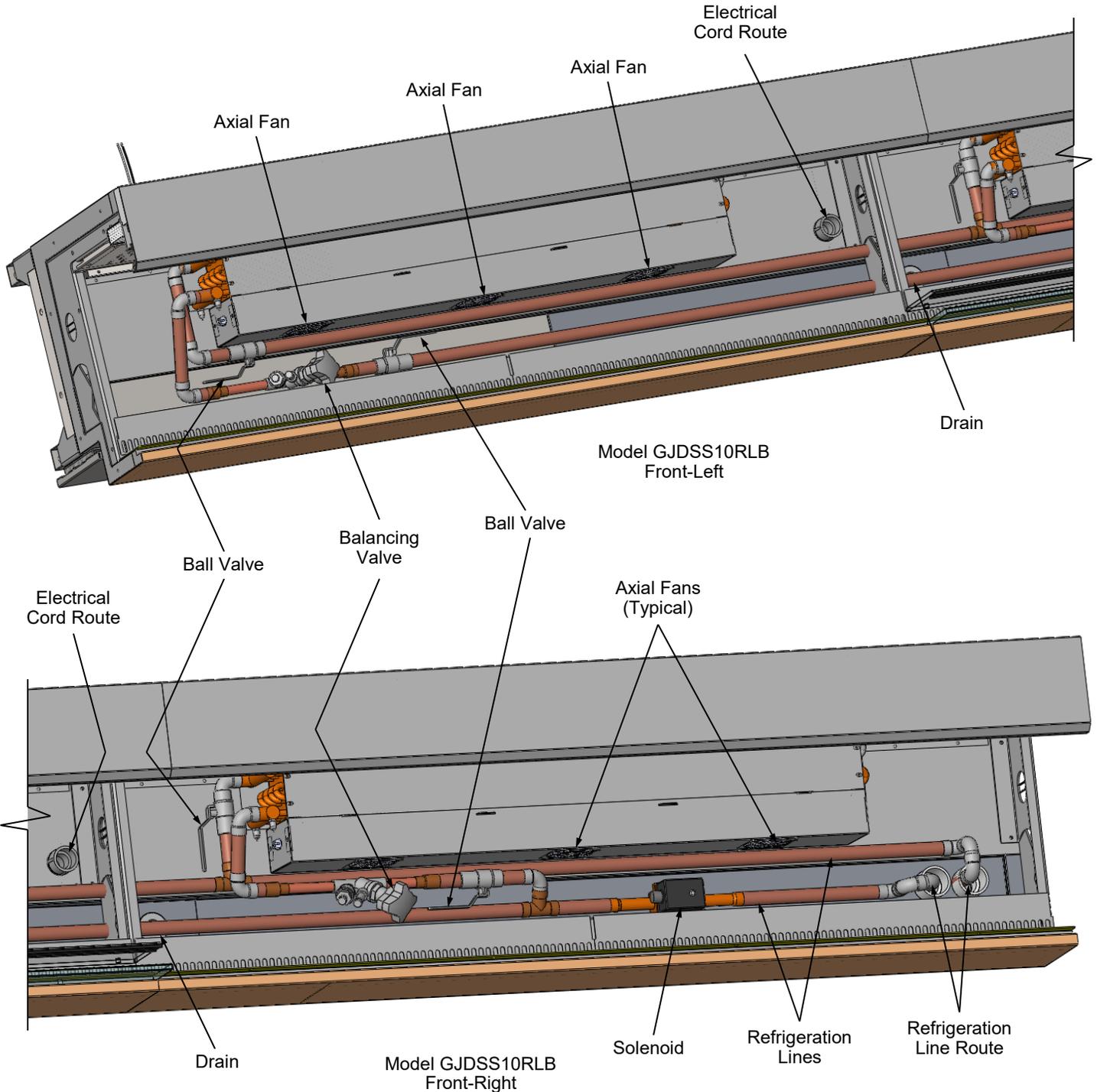
1. Refrigeration Area Layout - Model GJDSS6RLB

- Caution! Only authorized personnel are to access refrigeration area.
- Illustration below is shown after removal of decking (no screw removal required).
- See next page for similar layout of Model GJDSS10RLB.



2. Refrigeration Area Layout - Model GJDSS10RLB

- Caution! Only authorized personnel are to access refrigeration area.
- Illustration below is shown after removal of decking (no screw removal required).
- See previous page for similar layout of Model GJDSS6RLB.



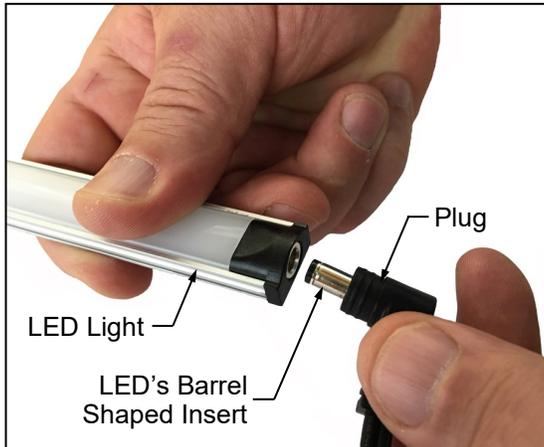
GENERAL CLEANING (TO BE PERFORMED BY STORE PERSONNEL)

AREA TO CLEAN	FREQ.	INSTRUCTIONS
Case Exterior	Daily	Acrylic: Clean any acrylic surfaces (including air deflectors) and with a mild soap and water solution and a soft cloth. Caution! Never use ammonia-based cleaners on acrylic. Incorrect cleaning agents or abrasive cleaning cloths cause surface to 'cloud' over time.
	Daily	Glass / Mirrors / Shelving: Clean side glass, glass shelves, and mirrors with a household or commercial glass cleaner.
	Daily	End Panels, Front Panel, Toe-Kick, etc.: Wipe off all surfaces with warm water and mild soap solution and non-abrasive cloth.
Case Interior	Daily	Decking: Decking can be cleaned with a warm soap and water solution. For stubborn stains/residue, decks can be removed and cleaned with soap and water solution or submersed in hot, soapy water solution. Rinse thoroughly. Dry. Return to case.
	Weekly	Air Return Grilles <ul style="list-style-type: none"> • Wipe off air return grilles with moist cloth. • Air return grilles can be removed for more thorough cleaning.

TROUBLESHOOTING (TO BE PERFORMED BY STORE PERSONNEL)

CONDITION	TROUBLESHOOTING
Case Not Lining Up	See INSTALLATION section in manual for instructions on properly aligning case (alongside other cases) and adjusting levelers (or rails).
Water Is On The Floor	Call service provider.
Fan Emits Excessive Noise	Call service provider.
Case Lights Are Not Working	See next page.
Case is Not Holding Proper Temperature	If a large amount of warm product was added to the case, it will take time for the temperature to adjust. Product must be pre-chilled before placing in case.
	Check that the case is not in the sun or near a heat or air-conditioning vent. See OVERVIEW / TECHNICAL INFORMATION / WARNINGS section in this manual for specifics.
	If case is located near front doors, temperature fluctuation can hinder unit's ability to maintain temperature. Relocation of unit may be required.
	Check air return grilles (area at front of decking) for obstructions. DO NOT set product on air grilles as this will prevent proper airflow!
	If case still is not holding proper temperature, call service provider.

TROUBLESHOOTING (TO BE PERFORMED BY STORE PERSONNEL), CONT'D



1. Power Cord and Plug

- Power cord and plug (for LED lights) locations vary depending upon model.
- Caution! You must be plugged in an approved outlet!

2. LED Lights

- LED lights are usually located at both header and shelving of case; placement on your merchandiser may differ.
- Check that ALL of the light plugs are properly connected to the LED light.
- Plug must be inserted ALL THE WAY into the LED light orifice (with no gap) to work properly.
- See **TROUBLESHOOTING** section in manual if LED lights malfunction.



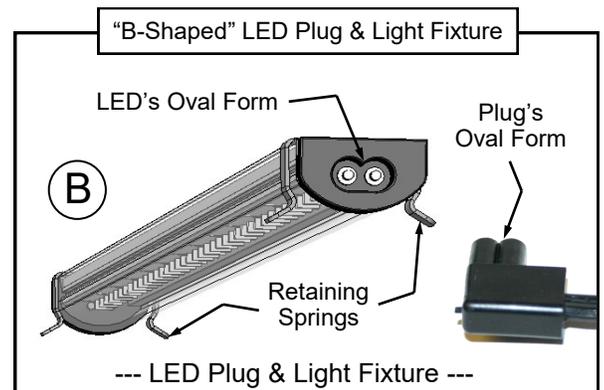
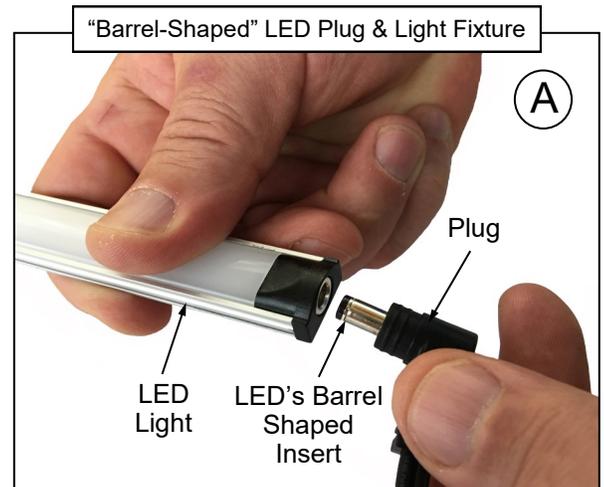
3. LED Style Light Fixtures

Removal of faulty LED light:

- LED lights rarely require change-out.
- To remove faulty LED light, simply grasp light near retaining spring and carefully pull away from its spring. Disconnect plug from LED's socket.
- Contact Structural Concepts' Technical Service Department for replacement parts (see Technical Service section of this manual for information).

Replacement of LED light:

- To replace LED light fixture, simply insert new LED light at proper position (socket must be near plug). Carefully snap into metal springs so LEDs are held firmly in place.
 - **Note:** LED light and plug must be connected in a specific manner or they will not work.
- A. Certain plug designs ("barrel type") merely require that plug be pushed all the way in.
 - B. Other plugs require "oval edge" of plug to connect to oval edge of LED light.
- See illustrations at right.



GENERAL CLEANING (TO BE PERFORMED BY TRAINED SERVICE PROVIDERS ONLY)

AREA TO CLEAN	FREQUENCY	INSTRUCTIONS
Case Interior	Monthly	Evaporator Fan Shroud Area (Under Decking): Remove product from case. Remove decks from case. Clean fan shroud, surrounding tub area and components with moist cloth.
	Quarterly	Tub & Drain: Vacuum tub under decks. Clean with soap and water solution. Wipe dry with clean cloth. Keep drain free of debris to prevent clogging.
	Quarterly	Honeycomb: See <i>MAINTENANCE FUNDAMENTALS - HONEYCOMB AIR DIFFUSERS (SERVICE TECHNICIANS ONLY)</i> section in manual for cleaning specifics.

CONDITION	TROUBLESHOOTING
Case Not Lining Up	See INSTALLATION section in manual for instructions on properly aligning case (alongside other cases) and adjusting levelers.
Water Is On The Floor	<p>Caution! Water on flooring can cause much damage! Until cause is determined (and repaired), following these procedures:</p> <ul style="list-style-type: none"> • Use wet-dry vacuum (or mop & bucket) to remove standing water. • Use 'catch pans' for water to drain into. Swap out regularly until case has completely drained.
	Check that the drain trap is free of debris.
	Check that the drain hose is correctly positioned over floor drain.
	<p>Check store conditions.</p> <ul style="list-style-type: none"> • To prevent condensation in NSF/ANSI Type I environments, maximum conditions are to be 55% relative humidity / 75° Fahrenheit. • For NSF/ANSI Type II environments, maximum conditions are to be 55% relative humidity / 80° Fahrenheit. • If you are unsure if your unit is classified as NSF/ANSI Type I or Type II, see tag next to serial label on your case.
Fan Emits Excessive Noise	Check that the case is aligned, level and plumb.
	Check evaporator fans for cleanliness.
	Check fan motors for bearing wear.
	Check that fan motors are securely mounted in brackets.
	Check that nothing is preventing blade rotation.
	Check that the fan shroud is properly secured.
Fans Are Not Working	Check for foreign material obstructing fan performance.
	Check that fan blades freely rotate within fan shrouds
	Check that power is going to fans
	Check that fan wiring is connected on terminal blocks.
Digital Control Display Is Blank	Check the circuit breaker box for tripped circuits.
System Not Operating	Check that the utility power is on.
	Check the circuit breaker box for tripped circuits.

CONDITION	TROUBLESHOOTING
Case Lights Are Not Working	Check that light switch is in the <i>on</i> position.
	Check that ALL of the light cords and plugs are properly connected. See INSTALLATION: DISPLAY CASE START-UP (START-UP / LIGHTS / THERMOMETER / CONTROLLER) section in this operating manual.
	Service Technicians Only: Check voltage at LED drivers. If voltage is entering but not exiting, LED driver may be faulty.
Control Display Is Flashing	See your case's serial label for your model's specified settings. See SERIAL LABEL LOCATION & INFORMATION LISTED / TECH INFO & SERVICE for label location, etc.
Case Is Not Holding Temperature	If a large amount of warm product was added to the case, it will take time for the temperature to adjust. Unit needs product to be pre-chilled.
	Temperature changes during defrost mode but will return to normal. Fourth LED will indicate defrost cycle in progress.
	Check that case is not in sun or near a heat or air-conditioning vent. See OVERVIEW / TYPE 1 vs. 2 / COMPLIANCE / WARNINGS / PRECAUTIONS / WIRING / PLUGS section in manual for adverse conditions/spacing issue parameters.
	If case is located near front doors, temperature fluctuation can hinder unit's ability to maintain temperature. See OVERVIEW / TYPE 1 vs. 2 / COMPLIANCE / WARNINGS / PRECAUTIONS / WIRING / PLUGS section in manual for adverse conditions/spacing issue parameters.
	Check air return grilles for obstructions.

Honeycomb Air Diffuser Access

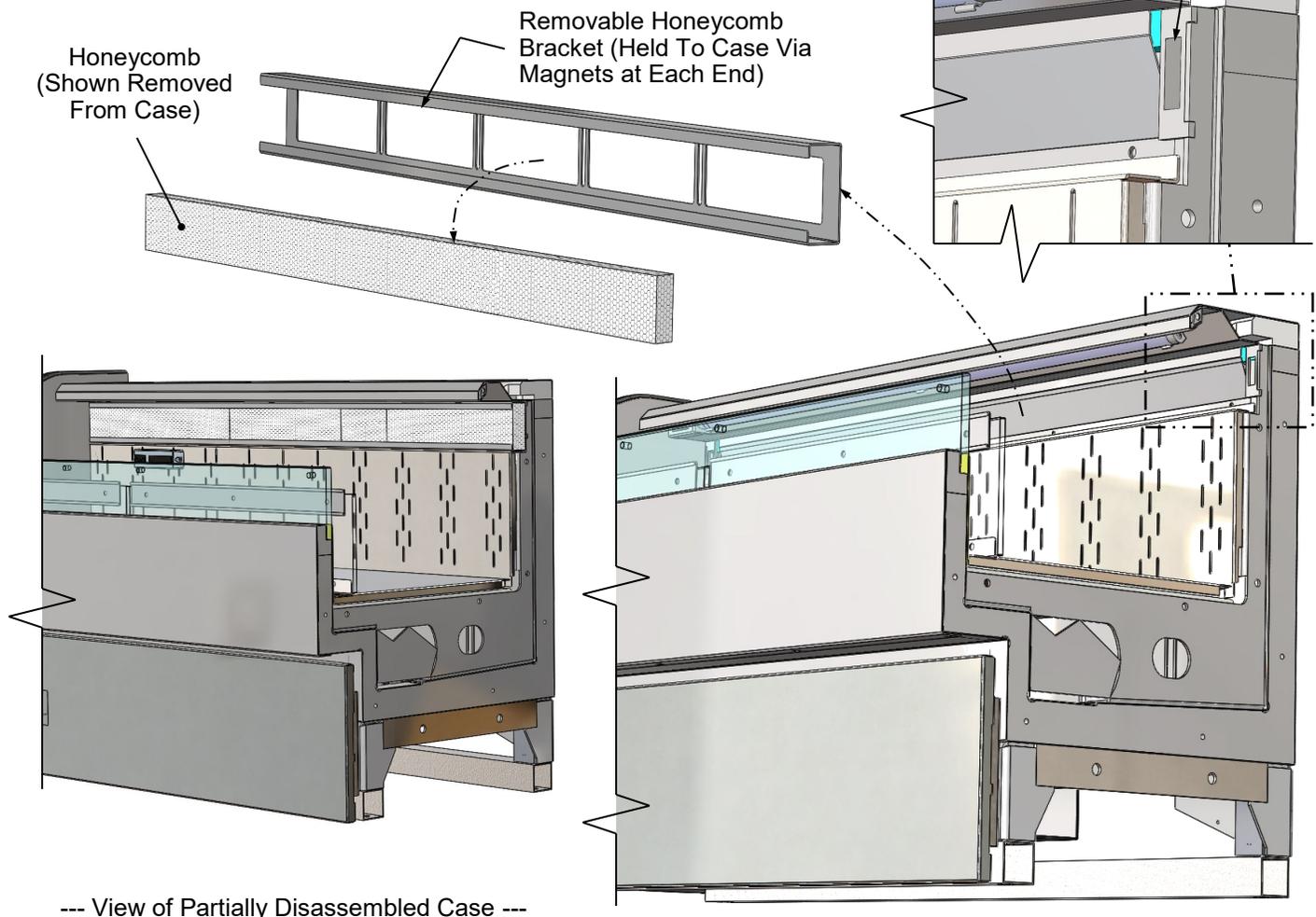
See **PREVENTIVE MAINTENANCE (TO BE PERFORMED BY TRAINED SERVICE PROVIDER)** section in this operating manual for cleaning frequency.

- A. Reach into edge of honeycomb bracket. Force honeycomb away from lower lip of honeycomb bracket and grasp firmly.
- B. Carefully pull honeycomb bracket outward (away from case magnets). See image at right.
- C. Remove entire bracket (with honeycomb inside) from case.
- D. Clean honeycomb with warm water and soap solution. Submerge if necessary. Use brush to dislodge stubborn or sticky residue. Dry by using vacuum's blow mode.
- E. Replace honeycomb into honeycomb bracket so that it is flat against retainer. It must not be wavy or out of position.
- F. Return honeycomb bracket to case (pressing it against magnets in upright).



Magnet (To Retain Honeycomb Bracket) At Both Ends of Case

Note: For honeycomb air diffusers in other locations, these same general instructions apply.



Serial Label Location & Information Listed / Technical Information & Service

- Serial labels are affixed at a wide range of places (on the header, near thermostat, at case rear, behind panels/toe-kicks, on electrical boxes, etc.).
- Serial labels contain electrical, temperature and refrigeration information, as well as regulatory standards to which the case conforms.

- Sample serial label shown below.
- For additional technical information and service, see the *TECHNICAL SERVICE* page in this manual for instructions on contacting Structural Concepts' Technical Service Department.

Structural Concepts® 888 E. Porter Rd - Muskegon, MI 49441		Fusion MODEL NRS3648RXV-SAMPLE SERIAL NO. 12345X30DZ098765	
 Intertek	 Intertek	Blend Harmony Impulse Oasis	Addenda Grocerant Reveal
3048256 Conforms to UL Std. 471 Conforms to NSF/ANSI Stds. 2 & 7 CERTIFIED TO CAN/CSA STD C22.2 NO 120		ELECTRICAL RATING REFRIGERANT DESIGN PRESSURE MINIMUM CIRCUIT AMPACITY MAXIMUM OVERCURRENT	
Super Heat Temp Defrost		120/1/60 16 A R513A AMOUNT 50 OZ HIGH 186 LOW 88 20A 20A	
6-8 °F 6 defrosts per day, 45 °F		FOR PARTS AND SERVICE CALL 1-800-433-9490	
SCAN FOR PRODUCT LITERATURE			
Sample QR Code			

--- Sample Serial Label For Refrigerated Cases ---

STRUCTURAL CONCEPTS TECHNICAL SERVICE CONTACT INFORMATION & LIMITED WARRANTY

TECH SERVICE/WARRANTY CONTACT INFO:
1 (800) 433-9490 / EXTENSION 1
DAYS/HOURS AVAILABLE:
MONDAY - FRIDAY (CLOSED HOLIDAYS)
8:00 A.M. to 8:00 P.M. EST

**YOU MUST HAVE THE FOLLOWING INFO AVAILABLE
BEFORE CONTACTING STRUCTURAL CONCEPTS:**
SERIAL NO. / MODEL NO. / STORE NO. / STORE
ADDRESS / DETAILS (PHOTOS, LEAK LOCATIONS,
DAMAGE, STORE'S AMBIENT CONDITIONS, ETC.)

**To Access The Limited Warranty To Your
Case, Follow These Instructions:**

- > If Viewing This Document on Smart Phone, Tablet or Computer, Select/Click On The QR Code at Right.
- > If Viewing This Document In Print (Hard Copy), Scan The QR Code at Right With Your Smart Phone or Tablet.

